

February 1, 2024

Nomura Chemical Co., Ltd.
15 Hinode Town, Seto City, Aichi

Dear Nomura Chemical Co., Ltd. customer,

We will implement the following changes on March 1 in order to continue to provide good products to customer by responding to the rapid changes in society.

We are grateful for your ongoing support and understanding in this matter. If you have any questions or concerns, please feel free to reach out to me or members of my department at [tak_tsurumi@develosil.net]

1. the end of paper test report and instruction manual

This is in consideration of recent environmental issues. Both can be downloaded at any time from our website.
NOMURA CHEMICAL website→PRODUCTS→Report / Certificate→Please enter Mfg. No. or Batch #

2. the end of free provision of demonstration columns

New products will be sold at 50% off the list price for six months.

3. Possibility of delays because of the huge earthquake on New Year's Day

Our column supplier was affected by the earthquake, and the arrival of columns with inner diameters of 2.0 ϕ and 3.0 ϕ will be delayed for a while. Therefore, if the number of orders increases, delivery may be delayed.

Sincerely,

Takuto Tsurumi

Customer Relations